

Please Note: The TPA will authorise “Cashless Service” but it may be denied in the following circumstances e.g.

In case of any ambiguity in the coverage of the present ailment with respect to the policy terms and conditions based on the documents/information sent to the TPA or AEGON Religare Life Insurance.

Any false, manipulated or forged documents and information presented to the TPA.

The ailment/condition etc. not being covered under the Health plan.

The insured amount not being sufficient to cover the hospitalisation expenses.

If the request for preauthorisation is not received by the TPA in time.

If the information/documents sent to the TPA is insufficient to confirm coverage.

Denial of “Cashless Service” is not denial of treatment. The Policy Holder can continue with the treatment, pay for the services to the hospital, and later send the claim to the TPA for processing and reimbursement. It will be processed and reimbursed as per Terms and Conditions of the Policy.

We appreciate your trust in choosing AEGON Religare Health Plan as your Health Insurance provider. We wish good health to you and your family.

Third Party Administrator (TPA) contact details

Toll - free Number	1800 22 6655 (Serviced 24 hours, 7 days a week)
Website	http://www.paramounttpa.com/AegonReligare