

Standard Policy Provisions

Aegon Life Pension Plan - UIN 138No29Vo1

1. Definitions

Age means age on last birthday unless specifically otherwise provided.

Company means Aegon Life Insurance Company Limited.

Date of Vesting is the date of expiry of the Policy by efflux of the Policy Term and is mentioned in the Policy Schedule.

Due Date means the dates on which the Policy Premiums are due and payable by the Policyholder.

Financial Year is a period beginning from 1st of April every year and ending on 31st March every year.

Grace Period is a period of 30 days from the Due Date of Policy Premium and ending at the close of business hours on the 30th day from the Due Date. If the 30th day falls on a holiday then the next working day.

IRDA means the Insurance Regulatory and Development Authority.

Life Assured is the person in relation to whom the Policy is issued by the Company.

Policy / Plan means the contract of insurance entered into between the Policyholder and the Company as evidenced by this document which sets down the benefits available to the Policyholder and the terms and conditions for availing of such benefit/s.

Paid up Policy means status of the Policy due to non-payment of Policy Premium after paying Policy Premiums for the first three Policy Years.

Paid up Sum Assured is the amount in respect Paid up Policy.

The Paid up Sum Assured is calculated as under:

$(\text{Total premiums paid} / \text{Total premiums payable over the policy term}) * (\text{Sum Assured} + \text{Accrued Guaranteed Additions}).$

Policy Anniversary is the date corresponding to the Policy Date occurring after the completion of every Policy Year.

Policy Date is the date of commencement of the Policy and is mentioned in the Policy Schedule.

Policy Premium is the Premium payable under this Policy and is mentioned in the Policy schedule.

Policy Term means the period commencing on the Policy Date and ending on the Date of Vesting as mentioned in the Policy Schedule.

Policy Year and Policy Month are measured from the Policy Date and are period of twelve calendar months and one calendar month respectively.

Premium Payment Term means the period during which the Policy Premium is payable and is mentioned in the Policy Schedule.

Proposal Form is the application form submitted to the Company for purchasing this Policy.

Sum Assured means the benefit as specified in the Policy Schedule.

You, Your means the Policyholder named in the Policy Schedule.

2. General

2.1 Product Description

'Aegon Life Pension Plan' is the name of the product of the Company. This Policy participates in the profits of the participating fund. This is non-linked participating plan.

2.2 Nomination

- (i) Nomination: You may at any time during the Policy Term make a nomination for the payment of the benefits under the Policy in the event of his/her death. Where the nominee is a minor, an Appointee, who is not a minor, will necessarily, be appointed by You to receive the death benefits during the minority of the nominee. Nomination can be made by communicating the same in writing to the Company. The Nominee can be changed by the You at any time during the term of the Policy and any such change shall vacate earlier nomination automatically. Nomination will not be permitted if You are not the Life Assured under the Policy.
- (ii) The Company does not express any opinion on the validity or legality of the nomination.

In absence of the nominee, the Death Benefit will be paid to Your legal heir.

2.3 Suicide Exclusion

If the Life Assured under the Policy, whether medically sane or insane, commits suicide, within a period of one year from the:

- a) The Policy Date or
- b) Date of reinstatement,

The Policy shall be void and the Company will pay only the Policy Premium without any interest to the nominee or to the legal heir if nominee is not appointed.

2.4 Incorrect Information & Non Disclosure

This Policy is issued based on the information/documents/replies furnished to the questions in the Proposal Form and in the report, if any, of the medical examiner and the declarations which have been made to the Company or its representatives and any other information provided by you or received on your behalf before the Policy Date. If any information/documents/replies/statements provided by you is found to be incomplete or incorrect or false, the Company notwithstanding with any other applicable provisions, reserves the right to vary/terminate the benefits which may be admissible and declare the policy null and void, if there has been non disclosure of any material fact or if the replies to any of the questions asked in the Proposal Form / report of the medical examiner are false or have been wrongly answered.

Section 45 of the Insurance Act, 1938 is reproduced hereunder for ready reference:

"No policy of life insurance effected before the commencement of this Act shall after the expiry of two years from the date of commencement of this Act and no policy of life insurance effected after the coming into force of this Act shall after the expiry of two years from the date on which it was effected, be called in question by an insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured,

or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that such statement was on a material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the Policyholder and that the Policyholder knew at the time of making it that the statement was false or that it suppressed facts which it was material to disclose:

Provided that nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the Life Assured was incorrectly stated in the proposal.”

2.5 Free Look Option

In case of disagreement with any of the terms and conditions of the Policy, You may return the Policy along with a letter stating the reasons for disagreement within a period fifteen days of receipt of the Policy Document (“the free look period”). The Policy will be cancelled and an amount equal to the following will be paid to You:

- Sum of the Policy Premium paid ;
- Less Stamp Duty paid on the Policy; and
- Less any expenses borne by the Company for medical examination

The Policy and all the rights under the Policy shall stand extinguished immediately on the cancellation of the Policy under the free look option.

2.6 Misstatement of Age or gender

The Policy Premium payable under the Policy have been calculated on the basis of the age and /or gender of the Life Assured as declared in the Proposal Form. Without prejudice to the Company’s other rights and remedies including those under the Insurance Act, 1938, if the age or gender of the Life Assured has been misstated or incorrectly mentioned, then the Company will re-calculate the Policy Premium using the correct Age and gender. This may be done in any of the following manner:

- a) If the correct Age is higher than the Age declared in the Proposal Form, then without reducing the Sum Assured the Policy Premium payable under the Policy shall be increased corresponding to the correct Age of the Life Assured from the Policy Date and the You shall pay to the Company, the accumulated difference between the Policy Premium paid at such lower rate and such re-calculated higher Policy Premium retrospectively from the Policy Date along with interest at such rate as may be prevailing at the time of payment. If You continue to pay the Policy Premiums at such lower rate mentioned herein, the accumulated difference between the Policy Premium for the correct Age and the Policy Premium mentioned herein alongwith interest on each installment shall be a debt due to the Company and shall be adjusted and recovered from the Benefits payable under this Policy. Any such amount remaining due from You to the Company shall be recoverable from You.
- b) If the correct Age of the Life Assured is lower than the Age declared in the Proposal Form, the Policy Premium payable under the Policy shall be altered corresponding to the correct Age of the Life Assured from the Policy Date. The excess Policy Premium so paid to the Company will be returned to the Policyholder without any interest.

Notwithstanding the above the Company may terminate the Policy and refund the Surrender Value.

2.7 Payment of Claim

The Company would require following primary documents would be required to submit in support of a claim to enable processing of the claim intimation under the Policy:

- For Vesting and Surrender Benefit
 - o Original Policy Document
- For Death Benefit:
 - o Original Policy Document;
 - o Certificate of the Doctor / Medical Officer certifying the cause of death;
 - o Death Certificate issued by the local authority; and
 - o Claimant’s Statement

The Company is entitled to ask for additional documents or information for processing of the claim. The Company may also seek professional/independent assistance to arrive at a speedy disposal of the claim. You and/or the nominee/legal heir shall have no objection to the Company obtaining any details/information to form an opinion about the claim.

2.8 Taxation

The tax benefits under the Policy would be as per the prevailing provisions of the tax laws in India. If required by the relevant legislation prevailing from time to time, the Company will withhold taxes from the benefits payable under the Policy. The Company reserves the rights to recover statutory levies including service tax by way of adjustment to the Policy Premiums paid or make necessary recoveries from the benefits payable under the Policy.

2.9 Notices

Any notice, direction or instruction given to the Company under the Policy shall be in writing and delivered by hand, post, facsimile or from registered electronic mail to: Aegon Life Insurance Company Limited, Building No. 3, Third floor, Unit No. 1, NESCO IT Park, Western Express Highway, Goregaon (E), Mumbai 400 063. or such other address as may be informed by the Company to You or published in such newspapers in India as may be decided by the Company.

Any notice, direction or instruction to be given by the Company under the Policy shall be in writing and delivered by hand, post, facsimile or registered electronic mail at the updated address in the records of the Company and is deemed to have been received by you within fifteen days of posting or immediately upon receipt in the case of hand delivery, facsimile or electronic mail.

You are requested to communicate any change in address immediately to enable to serve you promptly.

2.10 Currency and Payment

All payments to or by the Company will be in Indian rupees and shall be in accordance with the prevailing regulations and other relevant laws of India.

2.11 Applicable Law

The Policy is subject to the provisions of the laws of India and more particularly the Indian Contract Act, 1872 as amended, the Insurance Act, 1938, the Insurance Regulatory and Development Authority Act, 1999, the rules and regulations made under these enactments, the directions and guidelines issued by the IRDA from time to time and the tax laws.

3. Benefits

3.1 Death Benefit

If the Life Assured dies before the Date of Vesting, the Company will pay to the nominee and in case nominee is not appointed, to the legal heir of the Policyholder, an amount equal to the higher of the following:

- 110% of premiums paid or
- (Policy Year in which Death has occurred / Policy Term) * Sum Assured

In addition to the above benefit, accrued Bonuses and Guaranteed Additions will also be paid.

In case of Paid up Policy, Paid up Sum Assured plus accrued Bonuses will be paid.

If death occurs during the grace period death benefit will be reduced by the outstanding Policy Premium.

3.2 Vesting Benefit

Upon survival of the Policyholder up to the Date of Vesting, the Policyholder will get the following:

- Sum Assured;
- Accrued Guaranteed Additions;
- Accrued Simple Reversionary Bonus; and
- Terminal Bonus (if any)

The sum of all the above benefits will be known as Accumulated Value.

In case of Paid up Policy, the Policyholder will get Paid up Sum Assured along with accrued bonus.

The Policyholder has an option to purchase immediate annuity with the full Accumulated Value or can take part of the Accumulated Value as lump-sum and purchase an immediate annuity plan with the balance Accumulated Value.

An immediate annuity plan can be purchased from the Company at the then prevailing rate or from any other annuity provider, approved by IRDA.

The Company has an immediate annuity plan i.e. Aegon Life Insta Pension Plan (UIN: 138No11V01).

3.3 Guaranteed Additions

The Guaranteed Additions under the Policy will accrue from the end of fifth Policy Year and thereafter at the end of every fifth Policy Year till the Date of Vesting. Guaranteed Additions gets added to the Sum Assured and are payable either on vesting or on the death of the Life Assured, whichever is earlier. The Guaranteed Additions as mentioned hereunder will depend upon the mode of payment of Policy Premium:

End of Policy Year	7 year, 10 year and regular Premium Payment Term	Single Pay Term
5	10% of Annualised Premium	5% of Single Premium
10	15% of Annualised Premium	6% of Single Premium
15	20% of Annualised Premium	7% of Single Premium
20	25% of Annualised Premium	8% of Single Premium
25	30% of Annualised Premium	9% of Single Premium
30	35% of Annualised Premium	10% of Single Premium

Guaranteed Additions will be accrued only if all the Policy Premiums are paid and the Policy is in force as on the date of accrual of such Guaranteed Additions. A Paid up Policy is not eligible for Guaranteed Additions.

3.4 Bonus

The Policy will participate in the profits of the participating fund managed by the Company.

The Company will declare simple reversionary bonus as a percentage of the Sum Assured at the end of every Financial Year. The bonus will accrue to the Policy at Policy Anniversary falling in the next Financial Year. The bonus will be paid on the Date of Vesting or on the death of the Life Assured, whichever is earlier.

Bonus once declared will be guaranteed and will be paid only if the Policy Premium for the first three Policy Years have been paid. Paid-up Policy will not participate in the profits of the participating fund.

If the Policy has been surrendered then the accrued bonuses will also be surrendered.

The Company may declare terminal bonus for maturing inforce policies depending on the experience of the participating fund.

3.5 Surrender Benefit

Policies under regular premium payment mode and limited premium payment mode will accrue surrender value on payment of three annualised Policy Premiums and the surrender value will be paid on completion of first three years.

Policies under single premium payment mode will accrue surrender value on completion of first three years and the surrender value will be paid on completion of first three years.

The treatment of surrender value will be as per the prevailing tax laws.

On surrender, the Policy will be converted in to Paid-up Policy and the surrender value factor of the year in which the surrender request has been received will be applicable. The minimum Surrender Value is guaranteed and is surrender value factor multiplied by the Paid-Up Sum Assured.

Surrender Value (SV) will be calculated as under in case Policy is surrendered after three Policy Years:

- $SV(t+x) = SV(t) + (SV(t+1) - SV(t)) * (x/365.25)$
- Where t: Policy year and is greater or equal to 3 Policy Years.
- X: no of days till surrender from the last Policy year.

The Company may also declare special surrender value which will not be less than the minimum surrender value with prior approval from IRDA.

4 Change in Sum Assured

Change in Sum Assured is not allowed during the Policy Term.

5 Policy Premiums

Policyholder can pay the Policy Premium in single mode, annual mode, semi annual mode or monthly mode. The modal factor applicable to the premium payment modes other than annual mode will be:

- Semi Annual Premium = Annual Premium multiplied by 0.512
- Monthly Premium = Annual Premium multiplied by 0.087

If any amount received towards Policy Premium is less than the due Policy Premium, the same will not be accepted. In such cases the Policy Premium will be treated as unpaid. If the amount received towards Policy Premium is more than the installment due, the excess amount will be refunded to the Policyholder. No interest or reward is payable on the excess amount received.

6 Discontinuance of Policy

6.1. During first three Policy Years

If the Policy Premium remains unpaid at the expiry of the Grace Period, the Policy will lapse and no benefits including accrued bonuses will be paid.

6.2. After three Policy Years

If the Policy Premium remains unpaid at the expiry of the Grace Period The Policy shall be converted into Paid up Policy with Paid-Up Sum Assured.

A Paid up Policy will not be eligible for bonus and Guaranteed Additions.

Paid up Sum Assured and Bonuses accrued upto the date of Policy attaining the Paid-up status will be paid on the Date of Vesting or on the death of the Life Assured whichever is earlier.

6.3 Reinstatement of the lapsed Policy:

A Paid up Policy or a lapsed Policy can be reinstated within a period of two years from the date of unpaid Policy Premium and before the Date of Vesting.

Alongwith reinstatement request, You will have to

- Submit proof of continued insurability to the satisfaction of the Company; and
- Pay all the arrears of Policy Premium together with interest at such rate as may be decided by the Company from time to time.

The Company reserves the right to accept or decline the reinstatement of lapsed Policy. The reinstatement of a lapsed Policy shall take effect only after the same is approved by the Company and is communicated in writing to the Policyholder.

Upon reinstatement of a Paid-up Policy, the bonus and Guaranteed Additions, if any declared but not accrued to the Policy will accrue on the date of reinstatement.

7. Policy Termination

The Policy will terminate on the earliest of the following:

- The date on which the Policy is surrendered.
- On the Date of Vesting of the Policy.
- Date of intimation of the death of the Life Assured;
- On the expiry of reinstatement period, in case of a lapsed Policy within first three Policy years.

8. Consumer Grievance Cell

Any grievances can be addressed to the Company in any one of the following manner :

- By calling on the Toll Free Number 1800 209 9090 between 8.00 a.m. to 8.30 p.m. any day or
- By writing an e-mail at customer.care@aegonlife.com or
- By registering the grievance on the website at www.aegonlife.com or
- By a written notice at the registered office of the Company.

In case of disagreement with the response of the Company or no response the grievance can be made to:

- grievance.manager@aegonlife.com or
- Writing to the Insurance Ombudsman.

The Procedure for making complaint to Insurance Ombudsman and address of the offices of Insurance Ombudsman can be obtained from the offices of the Company or from the website of the Company at www.aegonlife.com or from IRDA website at www.irda.gov.in.